

BE WELL CHRISTIAN COUNSELING, INC.

TERMS & CONDITIONS

Last Updated: November 14th 2025

These Terms & Conditions (“Terms”) govern your use of our services, websites, forms, and communication channels. By engaging in services, submitting information, or communicating with us, you agree to these Terms.

1. Purpose of Services

Be Well Christian Counseling provides counseling services, temperament assessments, and related mental health support. Services are not a substitute for emergency medical or psychiatric care.

If you are experiencing an emergency, call **911** or **988**, or go to your nearest emergency room.

2. Eligibility

Clients under 18 must have consent from a parent or legal guardian to participate in counseling. Parental signatures are required before services may begin.

3. Communication & Messaging Policy

By providing your phone number or email, you consent to receive:

- Appointment reminders
- Scheduling updates
- Intake forms and treatment-related documents
- Follow-up messages
- Administrative communication

Communication may occur by phone call, SMS text message, or email.

Minors

For clients ages 7–12, all communication occurs through the parent/guardian.

For teens ages 12–18, communication may occur directly with the adolescent **with parental consent**, but parents remain part of the consent process.

Opt-Out

You may opt out of messages at any time by notifying us. Opting out may impact your ability to receive timely reminders or documentation.

4. Client Responsibilities

Clients agree to:

- Provide accurate information
- Participate respectfully in counseling
- Attend sessions or cancel with required notice
- Follow communication and safety guidelines

Parents/guardians agree to participate appropriately if the client is a minor.

5. Confidentiality & Limitations

Information disclosed in counseling is confidential except when:

- Required by law
- Needed to protect the client or others from harm
- Reporting suspected abuse or neglect
- Records are legally requested
- You provide written consent

6. Payment & Billing

Clients agree to pay session fees as outlined at the time of scheduling. Missed appointments without proper notice may incur a fee.

7. Website Use

When using our website, you agree not to:

- Misuse forms or content
- Attempt unauthorized access
- Collect or misuse personal information

8. Changes to Terms

We may update these Terms at any time. The current version will be posted on our website.

9. Contact Information

If you have questions about this Privacy Policy, please contact:

Be Well Christian Counseling, INC.

Info@bewellchristiancounseling.org

863-216-3028

www.bewellchristiancounseling.org